

This Report reveals:

- How BPM helps organisations to respond to change with process-driven business systems.
- Where BPM solutions are failing to meet some of the fundamental business requirements.
- How BPM has evolved from the convergence of workflow and integration tools.
- Where extended functionality is expanding the role of BPM solutions.
- Where SOA fits within the BPM environment.
- Why the emergence of Business Rules is growing the maturity of the BPM market.
- How BPM can be used as a powerful approach for process improvement.
- Why fragmented standards still impede interoperability of BPM tools.
- Butler Group's rankings of the capabilities of leading BPM vendors.

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Analysis without compromise

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